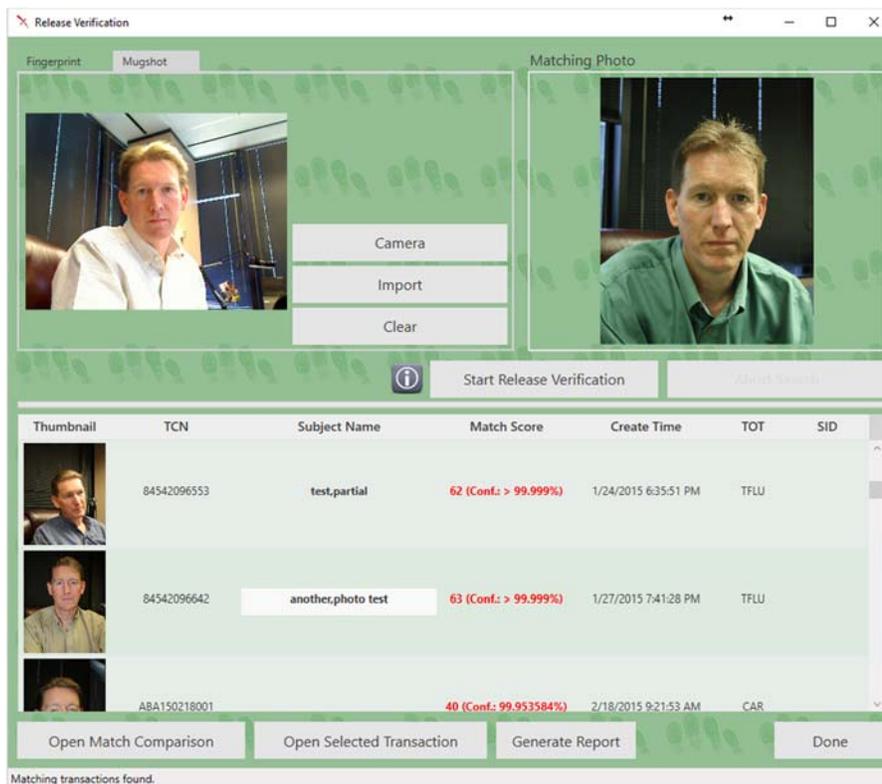## Fed Submit 4.0 Release

The Mentalix software development team has been hard at work and making great progress in its ongoing effort to upgrade and improve the Fed Submit user interface. The revamped interface includes many new features and a good portion of the new functionality is already available to end users through recent incremental product releases. Scheduled for completion and release to Texas customers in Q3 of 2016, the planned 4.0 Fed Submit release will be fully converted to more modern graphical interface development environment. The transition to the updated interface enables numerous consistency changes throughout the product and also will greatly ease ongoing maintenance and future product improvements. In addition to interface improvement, the **Fed Submit 4.0** release will have significant performance and data capacity improvement for handling larger data images – palm print image, photos, fingerprint images, etc. We are working hard to enhance the user experience with dedication to our product and we are excited that we are getting close to delivering this long waited major improvement to our customers!
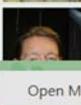

Mentalix Customer Survey

Because of our commitment to our customer experience, we are actively seeking feedback on our performance and gathering information on how we can improve. We appreciate your participation and encourage you to help us serve you better. We have reached out to numerous customers with courtesy calls to participate in our survey and you can also give us feedback online directly at https://mentalix.com/customer-survey/ .

Courtesy Site Visits

Mentalix would like to encourage you to request a courtesy site visit if you would like more information on Mentalix products and services. Courtesy site visits are often available when we are already doing coincident install/training or other onsite work in your area. Timing is based on resources and schedule, but we encourage you to submit a request if you are interested in a site visit. Currently, we are focusing on site visits in North Texas through early August. We look forward to meeting you, getting your feedback and showing you what we can offer to you that might benefit your agency.

More Economical Card Conversion Option

Mentalix has had an abundant amount of customer interest in card conversion – conversion of historic paper fingerprint cards to electronic format for storage and retrieval in their Fed Submit database. Some customers have purchased additional card scan stations and are using in house or volunteer labor to complete the card conversion process. This is a very economical route, but rate of doing manual card scan - a single card at a time - is extremely limited. ***Mentalix operates a bulk card conversion center to expedite the card conversion process.*** In addition, Mentalix is now offering a joint labor option to make this opportunity more economical to our customers. Instead of Mentalix doing preparation (including barcoding) and data entry work, Mentalix now supports a card conversion flow that allows you to optionally take on these labor intensive tasks in house and at your own pace and with in-house resources. Data entry can be performed incrementally with your in-house labor resources even after card conversion is fully completed. This enables fingerprint images to be available for matching within the customer system immediately after the conversion process. The new card conversion option allows Mentalix to offer a considerably more practical and cost-efficient per card pricing model. If you have ever considered card conversion or you are currently making slow progress at converting cards, contact Mentalix for details on this more economical card conversion option.

Innovative Card Scanning

Refer a Friend/Competitive Upgrade Promotion

Are you aware of another agency that is not satisfied with their current live scan product or service? We encourage you to refer them to Mentalix. We have an extremely aggressive upgrade promotion offer for trade-in of a competitor's system. As a win-win, if a new customer mentions a referring agency, we will reward the referring agency with the option of free refresher onsite training, a free Fed Submit Admin (Add-On) software license, or a free Fed Submit Mug Shot Pack (Add-On), depending on your needs.

Fed Submit (TX Small Agency)

Mentalix is currently offering a live scan product designed specifically for smaller law enforcement agencies. Now agencies who submit *less than 350 transactions per year* can purchase an affordable live scan and take advantage of the benefits of owning a live scan system. **Fed Submit (TX Small Agency)** comes with features found in our full feature **Fed Submit (TX & Criminal)**, but scaled down to an affordable price for smaller departments. We also offer a zero down lease to own program to help with the purchase. Contact Mentalix for more info.

How can I upgrade my system?

Several popular add-ons that customers have had interested in recently based on thankful availability of funding:

o **Mug Shot (Add-on):** Mug shots capture is strongly recommended for all customers. Mug shots assist in identification at all levels and there is growing importance and value in facial recognition capabilities at all levels – from FBI, to state, and even within local database.

o **Monitor upgrade:** Mentalix's new standard touch-screen industrialized monitor is a very popular option.

o **Applicant/SOR Station:** Very high interest level, check status on TX DPS official sign-off on approval along with any rules or restrictions or guidelines that TX DPS issues regarding this new capability.

o **Remote ID/Remote ID add-on units:** Remote ID enables searching not only in local database, but it enables fast-turnaround searches at both State and Federal levels. All of this is available at relatively low entry cost, especially for current Mentalix customers.

o **Release Verification/Intake Station:** Add a new workstation with a PC and 2-finger live scan capture device that dedicated to release verification. A dedicated station can eliminate the bottleneck of release verification handling from interfering with your current live scan station. The station doubles as an Intake Station that can be used pre-booking to quickly identify incoming subjects that have previously been booked in at the live scan station.

o **Latent Station:** Coming soon! The latent station allows creation of latent search transaction types. The station can import files of scanned photos and/or fingerprint images. The station integrates with the Fed Submit database and allows CSI personnel to better utilize search functions of system without tying up live scan station.

o **Other productivity improvements include:** Admin station, Juvenile station, refresher training, signature pad option, IRIS ID, printer replacement/upgrade, palm scanner upgrade, 1000 ppi palm scanner upgrade, card scan station, card scan services, archive station.

Recent Product Improvements

Updated Fingerprint Image Quality Assessment using recently released NFIQ 2.0

Mentalix has upgraded its Image Quality Assessment using the most recently technology release provided by NIST for Fingerprint Image Quality (NFIQ 2.0). According to NIST, NFIQ 2.0 provides a higher resolution quality score (in range of 0-100 according to the international biometric sample quality standard ISO/IEC 29794-1:2016 as opposed to 1-5), lower computation complexity, as well as support for quality assessment in mobile platform. The major benefit to the customer is a reduction in fingerprint recaptures because this new metric recognizes certain fingerprints to be of good quality where the older metric might have incorrectly deemed those prints to be of poor quality.

TX DPS Soon Accepting Law Enforcement Applicants & Sex Offender Registration Submission Electronically

We are currently in testing phase with TX DPS and current customers on the new transaction types that TX DPS will soon be officially accepting. Contact the Mentalix sales department for the most up to date information or watch closely for updates from Mentalix via email and/or newsletter.

Newsletter July 2016

2016 Conferences

May 31 – June 2
Texas Division IAI Conference

JULY 23 - 25
Sheriff's Association of Texas (SAT)
Conference

AUGUST 8-10
International Association for Investigation
(IAI) Education Conference

AUGUST 28-31
NEC AFIS Internet User Conference

OCTOBER 2-4
Texas Training Coordinators Conference
(TCOLE)

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