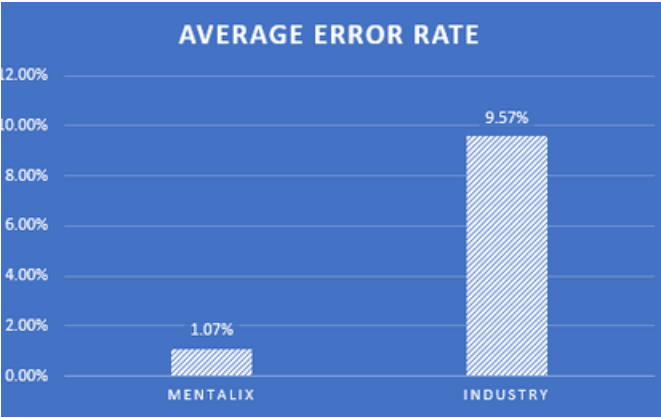


# Conference Newsletter

Mar. 2018 : TxDPS Accuracy Report | Exclusive Trade-In | NIST Certification | Support Services | About Mentalix

## The TxDPS Annual Error Report Rate



Every month the Texas Department of Public Safety Electronic Arrest Reporting (EAR) Program compiles accuracy reports from live scan systems across the state, and every month the results of those reports are published on the TxDPS website. The reports detail all transactions and error codes from all participating agencies, offering a comprehensive look at live scan systems by location and by vendor. These reports help establish industry standards, and allow agencies to see real, unfiltered data from working live scan solutions, often including their own.

Mentalix, with 77 systems participating in the EAR program, represents the second largest market presence in all of Texas. With so many systems providing data to the program, Mentalix’s results accurately reflect average performance in a wide variety of agencies and environments. The average live scan error rate, across all participating vendors, comes it at a whopping 9.57%. To put that into perspective, for every ten submissions made through other vendors, one will result in an error, requiring re-rolls, re-submissions, and extra trouble shooting. However, The Mentalix error average clocks in at only 1.07%, making it not only one of the most widespread systems in Texas, but also one of the most accurate. If you’d like to read the complete reports, or see how your agency compares, you can check the [TxDPS EAR website for more](#).

### Recent Events

- MARCH 21 — 23**  
 CJIS Conference  
 Austin, TX
- MARCH 27 — 29**  
 TPCA Conference  
 Galveston, TX
- MARCH**  
 Refreshment Training  
 Mentalix Conference  
 Center, TX

### Exclusive Trade-In for CJIS Conference

At Mentalix we believe there is always room for improvement, and we're committed to helping all agencies improve their live scan experience with lower error rates, an attentive and dedicated support staff, and high-quality products.

Let Mentalix invest in your agency's success, from now until May 30th your agency can trade in any competitor live scan system for an exclusively priced Mentalix solution customized to fit your needs at the price you want, with the service you deserve.



## Mentalix Receives New NIST JPEG 2000 Certification



The FBI has now publicly certified that Mentalix's J2K API Toolkit meets the compression accuracy requirements in the NIST Special Publication 500-300, a revolutionary certification process for JPEG 2000 Codec compliance. In a world where fingerprinting has become a primary form of identification for everything from consumer electronics to law enforcement, the NIST JPEG certification represents a new benchmark for accuracy and security, clearing the way for an even higher confidence in the forensic comparison of fingerprints.

## Unmatched Support

Mentalix offers full, personal, professional support services for all our systems, as well as regular refreshment training sessions at our conference center, an inhouse 24/7 help line based in Dallas (though we doubt you'll need it!), and an experienced staff with years of previous law enforcement experience. We know what it's like to be on the other end of the phone, so we know how critical it is to get the help you need and the service you deserve. Our high-quality systems just work, but rest assured if you need us, we'll be there.



## More About Mentalix

Mentalix is a Dallas based biometrics industry leader dedicated to unparalleled customer service and unmatched product quality. For decades we have worked hand in hand with local and federal agencies across the country, committing ourselves to their success and future growth.



With numerous FBI-certified, IAFIS-compliant finger and palm print solutions and hundreds of install sites, Mentalix's API products are key components for top international biometrics developers and have provided thousands of agencies with accurate and dependable identity management systems. Whether you're a small town looking to modernize, a state that needs a city-wide archival upgrade, or a developer seeking innovative API toolkits, we have solutions to fit every need, and an experienced team ready to assist you every step of the way.

## Contact Us for a Free Quote

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